



SHE Technologies

A Software, Web Development & Consultant Co.

Client Side SOPs

Steps for SOP :

- **Antivirus Installation and Usage:**
 - Install a reliable antivirus software system and ensure it is regularly updated and actively used to protect against potential virus attacks. Regular scans and real-time protection can help detect and mitigate any malware or security threats that may affect the software's performance or integrity.
- **Check Internet Connection:**
 - Make sure the internet is working properly and is not slow. Minimum Speed should be 30MBPS.
- **Clear Cache Files:**
 - Clear Browser cache files and then check the software again to see if the problem is resolved.
- **Verify Text Field Lengths:**
 - Check if any text fields have exceeded their allowed lengths. For example, if the address field on the **member registration** page allows **only 50 characters** or the **instrument number field on the receipt page** allows only 15 numeric characters.
- **Screen Timeout for Dotnet Version:**
 - Default software screen time is more than 5min, if you keep the page on for 5min and keep it idle, You will have to close the window and re-open it



Support Dept. : [0333-4082387](tel:0333-4082387), [0304-3436561](tel:0304-3436561)

Email: Support@shetechnologies.com

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