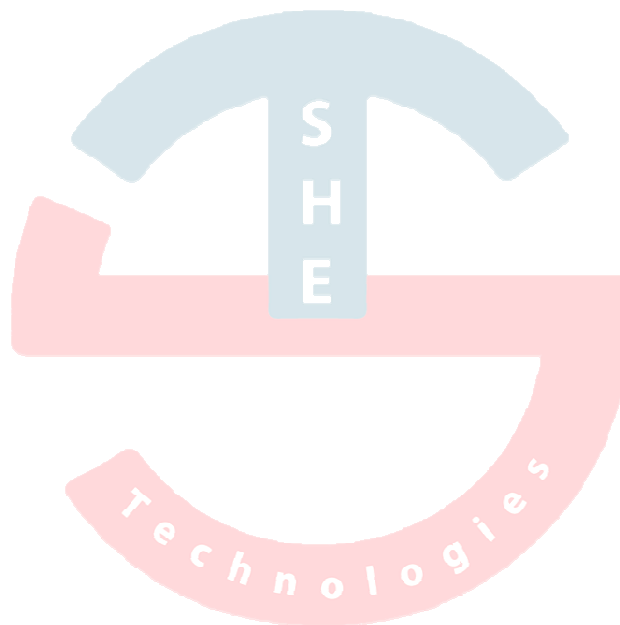




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SMS User Guide



Ver 145.96

Jun 9, 2021

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Ph. 042 3740 1143



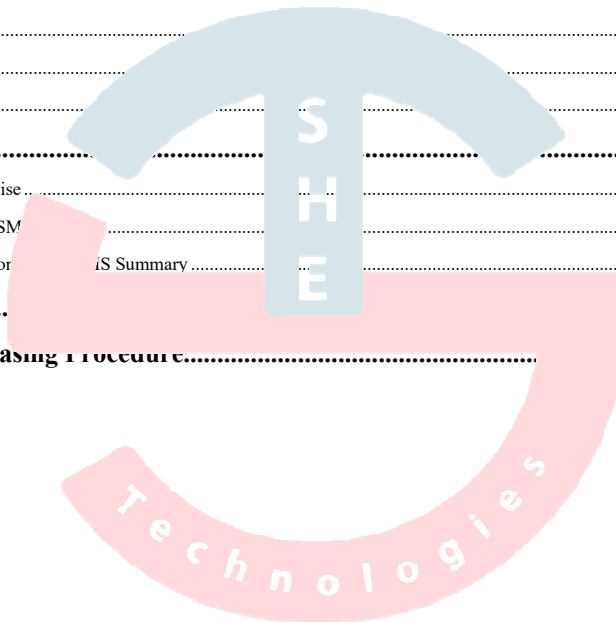
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Table of Contents

Following are the SMS User Guides and can implement by reading respective section.

1. SMS Create & Send	3
1.1. SMS Creation	3
1.2. Send SMS (on Booking Finalize & Receipt Stage).....	4
1.2.1. Send SMS on Receipt Stage.....	4
1.2.2. Sending SMS on Booking Finalize	4
1.2.3. Send SMS on Criteria.....	5
1.3. SMS Sending	6
1.3.1. 99-11-11 – Sending SMS	6
1.3.2. 99-11-15 – Hold / Release SMS.....	6
1.3.3. 99-11-16 – Delete SMS.....	7
2. Reports.....	8
99-11-01 – SMS Sent Report mobile # wise	8
99-11-05 – member wise mobile # wise SM	9
Report # 99-11-06 – Stage Code wise Mor	9
IS Summary	9
3. Notes:	10
3.1. Telenor Mask Name Purchasing Procedure.....	10





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1. SMS Create & Send

1.1. SMS Creation

Maintenance → SMS → SMS Creation

- SMS Name
- Stage Code
 - Receipt (Client will receive msg on receipt post)
 - Booking (Client will receive msg on Booking / File Entered in system)
 - Criteria (Send a general msg to multiple clients based on criteria)

SMS Parameters

Format No. SMS/Email Format Detail SMS Services

SMS Format No	SMS Description	Module Code	Stage Code	Message Type
1	Booking	DEVELOPER	BOOKING	Send to All
2	Receipt	DEVELOPER	RECEIPTS	Send to All
5	Installment reminder monthly	DEVELOPER	CRITERIA	Send to All
		DEVELOPER		Send to All

Stage Code	Stage Desc
ALLOCATION	Allocation of Plot/Room
BOOKING	Booking
CRITERIA	Balance against Criteria
RECEIPTS	Receipts for Payments

- Create SMS

SMS Parameters

Format No. SMS/Email Format Detail SMS Services

SMS/Email Format No.: 4 Installment Reminder (After Installment Date) 178 ?

Sr. No.	SMS/Email Text	SMS/Email Data
1	Dear	MEMBER_NAME
2	. Your total Amount Rs.	OVERDUE
3	Was due but as of today yet not paid.	
4	Please make arrangement to pay to avoid	
5	any charges.	ODANDSURCHARGE
6	Regards. OMEGA VILLAS	OTHER_BAL
7	For Detail Contact us.	OVERDUE
8	UAN: 03201117878	PLOT_NO

Data Field	Data Field Desc
MEMBER_NAME	Member Name
ODANDSURCHARGE	OD and Surcharge.
OTHER_BAL	Other Amount Balance
OVERDUE	Over Due Amt
PLOT_NO	Plot Number
PLOT_SIZE_CODE	Plot Size Code
REGISTRATION_NO	Registration Number
SURCHARGE	Surcharge.

- Write text
- Use & for enter (new line)
- Don't use % Sign
- Internet required for sending SMS
- 153 characters per message and maximum 765 characters can be sent in one go but will be charge as 5 messages



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1.2. Send SMS (on Booking Finalize & Receipt Stage)

1.2.1. Send SMS on Receipt Stage

- Stage Code of SMS # 2 is set as Receipt
- So, SMS # 2 will be sent to client on posting of receipt.

Receipts Posting (w_receipts)

Branch: OVP001 Receipt No: 1915503 P

Registration No.: AMY4304404 Registration AMY4304404 Detail Unit #: IZMIR COM

Receiving Date: 30/11/2022 Receiving Type: ☐ Inst ☐ Other ☒ Both Amt. To Adjust

Receiving Mode: CASH Receipt Amount: 50,000.00 Receipt Ref#

Instrument No.: Instrument Date: 00/00/0000 Adj A/C # / Reg #:

Drawer Bank: Drawer Branch:

Deposit in: Deposit A/C No.:

Deposit Date: 00/00/0000 Reference No.:

Post In A/C System: ☒ Yes ☐ No Clearance Date: 00/00/0000

Deposit By & Detail

Rebat Amt: .00 Security Amt:

Remarks:

SMS

Generate SMS

OK Cancel

Sr.No	Payment Type	Inst.No.	Inst.Date	Due Amt.
1	3RD	1	01/08/2020	245,000.00
Total :-				245,000.00

1.2.2. Sending SMS on Booking Finalize

- Stage code of SMS # 1 is set as Booking Finalize. It will send msg to client on Booking Finalize.

Registration Finalization - ALL

Branch Code: Lahore Meadows-HO

Registration 1: TP4107181

Registration 2: TP4107304

Retrieve

All X

Sr.No.	Registration No	Member Name	Plot/Shop #	Size	Payment Code	Booking Price	Total Price
1	TP4107181	KUBRA NASHEEN		2.5-M	2.5-M	100,000.00	1,250,000.00
2	TP4107301	ISTIKHAR AHMED		2.5-M	2.5-M	100,000.00	1,250,000.00
3	TP4107303	MUZAMIL ASHRAF		2.5-M	2.5-M	100,000.00	1,250,000.00
4	TP4107304	MUHAMMAD ARSHAD		2.5-M	2.5-M	100,000.00	1,250,000.00



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1.2.3. Send SMS on Criteria

- Criteria no
 - Comm Type i.e. SMS Generation
 - SMS No. i.e. 5
- Make criteria & Click populate List
- Click SMS button to Send SMS
 - SMS will be send to all populated list

Developers Data Populating

Registration No. **Data Population Data Criteria Base**

Project ID: OVP001 Criteria No: 1001 Change On: 30/11/2022 12:15

Comm. Type: SMS Generations Letter Type: SMS No.: 5 Data Criteria: Members Data

Block/Floor#: ALL Blank ult Level: TOTAL Payment Code 1: 0 Not In Criteria: Delay Days: 1

Reg No From: AKT3676526 Default Amt From: 1.00 Payment Code 2: ZZZZZZ Date From: 01/01/2000 To: 9999

Reg. No. To: AKT3676543 Default Amt To: 999,999,999.00 Date To: 30/11/2022 Analysis: Address

File # From: 0 Def Count Group: Total_Price Reg. Status: Normal Analysis Type: Address

File # To: ZZZZZZZZZZ Def.Inst. Count: 1 To 999 Inst. No From: 1 To 999 Analysis Code From: Address

Data Pop As: ☒ Reg No. ☐ File No. Remarks: Address

SMS Obj

Populate Data Reset

Sr.No.	Registration No	Member Name	Block & Plot Number	OS.Inst. Amt	Inst.No	Inst. Date	Delay Days
1	AKT3676526	Registratio	B 22	.00		00/00/0000	
2	AKT3676543	Registrations	B 161	.00		00/00/0000	

- Data Criteria (Hard Code)
 - To send **General SMS** to All clients select Data Criteria = **Members Data**
 - To send **Filtered clients** select Data Criteria = **Default Amount**



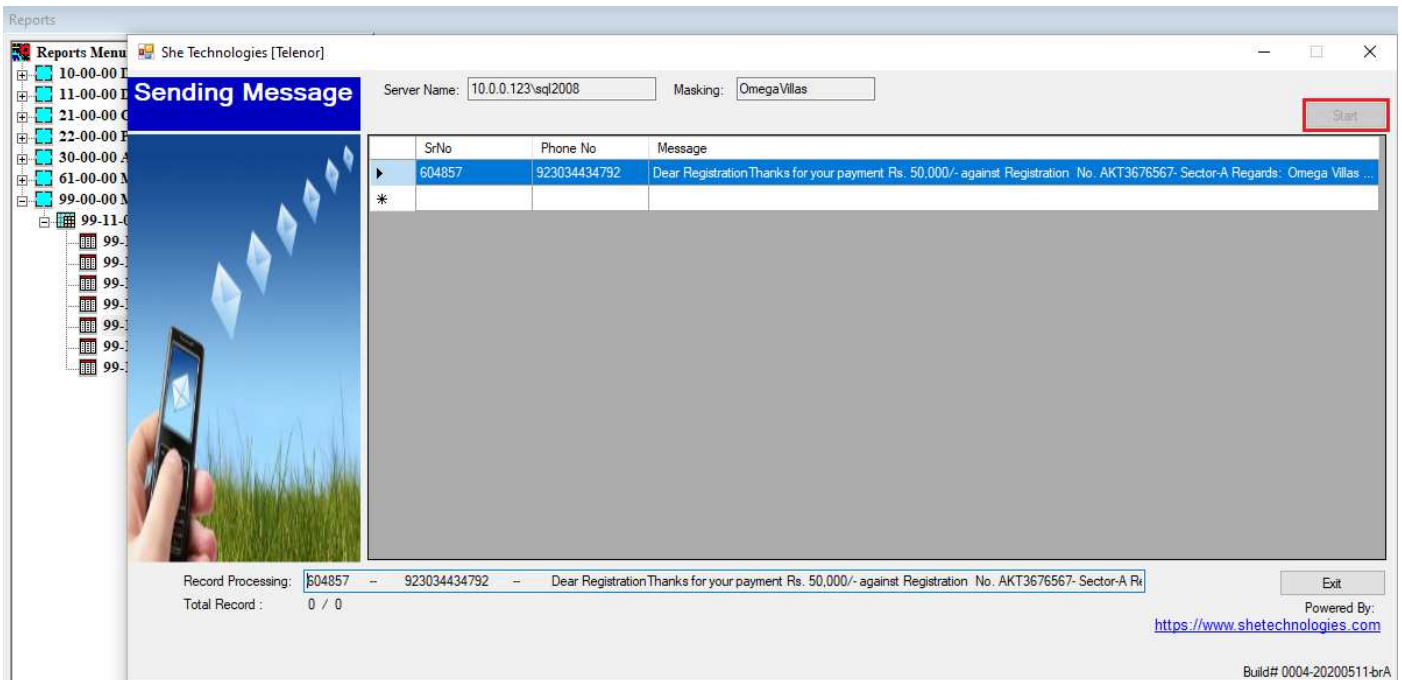
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1.3. SMS Sending

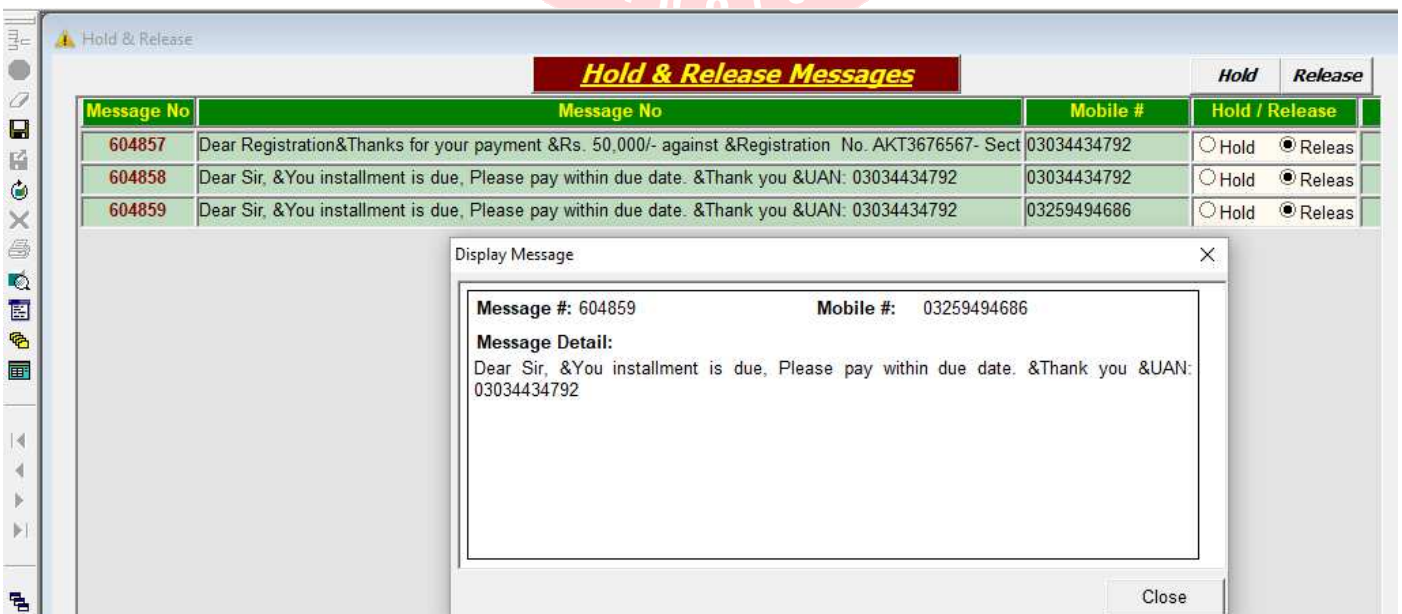
1.3.1. 99-11-11 – Sending SMS

- Double click Report 99-11-11 to start SMS Application
- Click Start to send generated SMS
- User can click “Exit” Button to Stop/Pause sending SMS



1.3.2. 99-11-15 – Hold / Release SMS

- Check Generated SMS List before send SMS
 - Mark Hold to hold SMS
 - Mark Release to Send SMS
- Double click to Zoom SMS View



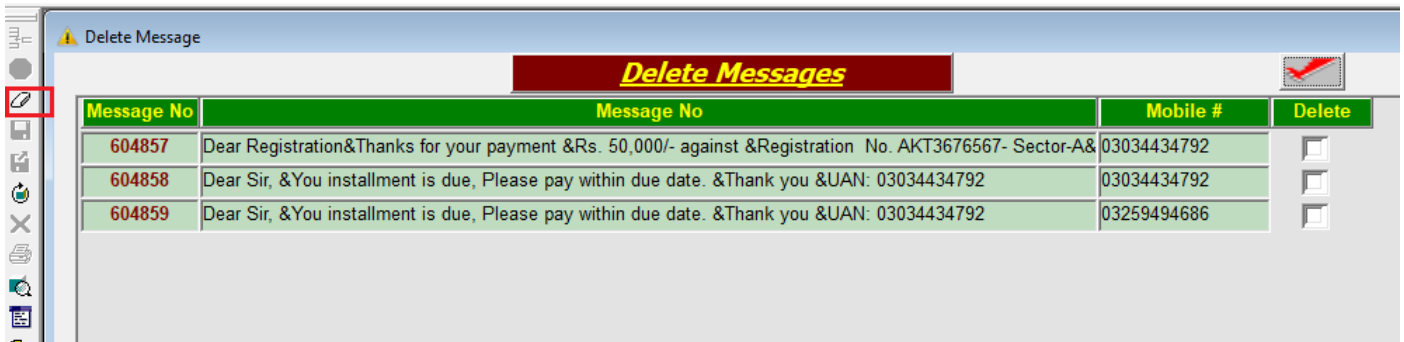


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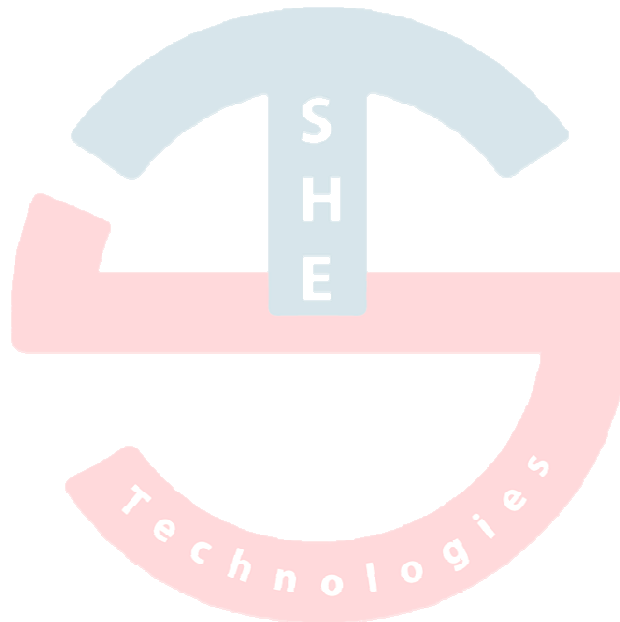
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1.3.3. 99-11-16 – Delete SMS

- Delete SMS before send as per need
 - i.e. Mistakenly generated SMS can be delete
- Select SMS & click Erase Button



Message No	Message No	Mobile #	Delete
604857	Dear Registration&Thanks for your payment &Rs. 50,000/- against &Registration No. AKT3676567- Sector-A&	03034434792	☐
604858	Dear Sir, &You installment is due, Please pay within due date. &Thank you &UAN: 03034434792	03034434792	☐
604859	Dear Sir, &You installment is due, Please pay within due date. &Thank you &UAN: 03034434792	03259494686	☐





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2. Reports

99-11-01 – SMS Sent Report mobile # wise

- Enter mobile # and click OK to see SMS send on this number

SMS				
Mobile No:		03024301270	OK	
Sr.No.	Mobile No	Send Date	Status	Message Detail
1	03024301270	01/01/2020	Sent	Dear Client, &With ref. Reg. No. AKT3676374 05-M &ARREARS Rs. 6,256/- &Surcharge Rs. 647/- &Total Rs. 6,903/- &Deposit your Arrear(s) in any UBL or Omega Residencia Office, Kindly nav your arrears immediately &Ph 0320-1117979 0320-1117878 0304-1117979
2	03024301270	18/05/2020	Sent	Dear Client, &With ref. Reg. No. AKT3676374 05-M &ARREARS Rs. 12,478/- &Surcharge Rs. 650/- &Total Rs. 13,128/- &Deposit your Arrear(s) in any UBL or Omega Residencia Office, Kindly nav your arrears immediately &Ph 0320-1117979 0320-1117878 0304-11179
3	03024301270	22/06/2020	Sent	Dear Client, &With ref. Reg. No. AKT3676374 05-M &ARREARS Rs. 7,846/- &Surcharge Rs. 650/- &Total Rs. 8,496/- &Deposit your Arrear(s) in any UBL or Omega Residencia Office, Kindly nav your arrears immediately &Ph 0320-1117979 0320-1117878 0304-1117979
4	03024301270	01/09/2021	Sent	Dear Client, &With ref. Reg. No. AKT3676374 05-M &ARREARS Rs. 210/- &Surcharge Rs. 5,237/- &Total Rs. 5,447/- &Deposit your Arrear(s) in any UBL or Omega Residencia Office, Kindly nav your arrears immediately &Ph 0320-1117979 0320-1117878 0304-1117979
5	03024301270	27/09/2021	Sent	Dear MUHAMMAD ASAD ALI&Thanks for your payment &Rs. 116,000/- against &Registration No. AKT3676374- Sector-B& &Regards: & &Omega Villas Pvt. Ltd. &For Detail Contact us. &IIAN- 03201117878 03201117979





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99-11-05 – member wise mobile # wise SMS report

Company Name					Report ID :- 991105
SMS Report Date + Mobile Range Wise					Date: 30/11/2022
					Page: Page 1 of 72799
Sr.No.	Mobile No/ID.No.	Send Date	Status	Message Detail	Msg Count
1	03024301270 35404-7243832-3	06/10/2018 18:21:23	Sent RECEIPTS	Dear MUHAMMAD ASAD ALI. Thanks for your payment Rs. 27000 as Installment No. 1,2,3, against Registration No. AKT3676374. Regards Omega Sector B For Detail Contact us. UAN: 03201117878	2
2	03354400524 352022-339620-1	06/10/2018 18:21:23	Sent RECEIPTS	Dear HAMMAD IQBAL RAO. Thanks for your payment Rs. 10000 as Installment No. 1,2, against Registration No. AKT3676169. Regards Omega Sector B For Detail Contact us. UAN: 03201117878	2
3	03009483200 35202-2179857-7	06/10/2018 18:21:23	Sent RECEIPTS	Dear IMTIAZ SAEED. Thanks for your payment Rs. 200000 as BOOKING, against Registration No. DUMMY0107. Regards Omega Sector A For Detail Contact us. UAN: 03201117878	2
4	03224242833 35941-4160361-4	06/10/2018 18:21:23	Sent RECEIPTS	Dear M IMRAN ASLAM. Thanks for your payment Rs. 215600 as Installment No. 1,2, against Registration No. AMY4871916. Regards Omega Sector A For Detail Contact us. UAN: 03201117878	2

Report # 99-11-06 – Stage Code wise Month wise SMS Summary

Company Name					Report ID :- 991106
SMS Type Wise Sending Summary					Date: 30/11/2022
					Page: Page 4 of 4
Sr.No.	Month	SMS Type	SMS Sent	SMS Charged	
48	Aug-2021	RECEIPTS	11,554	23,108	
49	Sep-2021	RECEIPTS	15,089	30,178	
50	Sep-2021	CRITERIA	7,021	14,046	
51	Oct-2021	RECEIPTS	7,106	14,212	
52	Nov-2021	RECEIPTS	34,136	68,272	
53	Dec-2021	RECEIPTS	14,588	29,176	
54	Jan-2022	RECEIPTS	63,917	127,834	
55	Feb-2022	RECEIPTS	28,150	56,300	
56	Mar-2022	RECEIPTS	18,723	37,446	
57	Apr-2022	RECEIPTS	42,484	84,968	
58	May-2022	RECEIPTS	10,530	21,060	
59	Jun-2022	RECEIPTS	7,336	14,672	
60	Jul-2022	RECEIPTS	9,242	18,484	
61	Aug-2022	RECEIPTS	10,555	21,110	
62	Sep-2022	RECEIPTS	10,650	21,300	
63	Nov-2022	CRITERIA	4	4	
Total :-			582,391	1,165,316	



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3. Notes:

3.1. Telenor Mask Name Purchasing Procedure

Click on the following link and choose a package as per your choice

<https://www.telenor.com.pk/business/a2p-solution/ccsms>

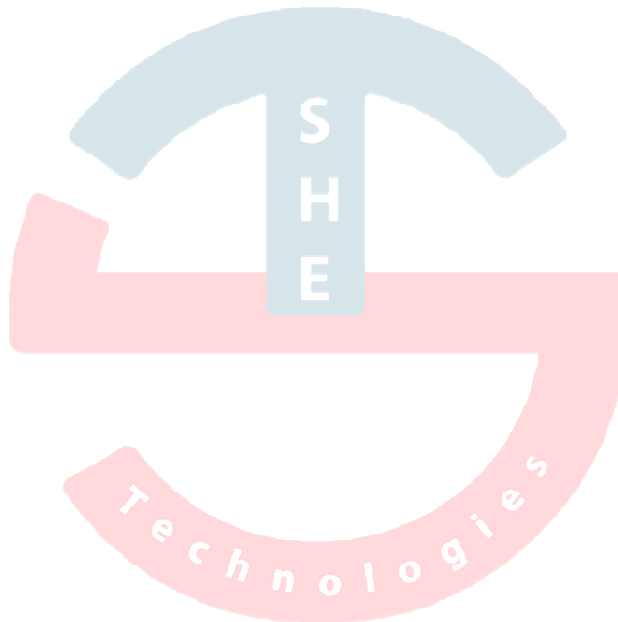
For filling the form click on following link to watch video

<https://www.youtube.com/watch?v=rSqZJ-z74lw&feature=youtu.be>

For any assistance or help can contact on the following:

Phone: +92 (42) 111 345 100

Email: telenor345@telenor.com.pk





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